

Article 1 - Sales Terms and Conditions

The present sales terms and conditions rule all the stays sold on the website www.campinglehounta.com. They are included in the contract binding the establishment and the customers.

The client agrees to acknowledge these terms and conditions prior to any booking request for a stay concerning himself and any other person enjoying the stay.

According to the law in force, the present terms and conditions are available for the client for information only and prior to any contract for holiday purchase. The terms and conditions are available on written request to the establishment office.

Article 2 - Booking conditions 2.1 Price and payment

All prices are given in Euros, including VAT. The client's attention is drawn to the fact that the tourist tax y éco participation tax is not included in the price.

Camping pitches booking requests: Pitches booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit and the administration fees.

Rented accommodations booking requests: Rented accommodations booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit and the administration fees.

Should you have any delay on the day of arrival and don't warn the establishment, the accommodation will be available 8 hours after the arrival date mentioned on the lease. After this time limit and without written message, the booking will be cancelled and the deposit/the balance will remain acquired for the establishment.

2.2 Changing your booking request

No discount will be granted for late arrivals and/or early departures.

2.3 Conditions of cancellation rented accommodations

According to the general sales terms and conditions, any booking with unpaid balance

Every cancellation must be notified by a registered letter or info@campinglehounta.com :

In case of cancellation, it will be retained to you :

The expenses of booking fee and insurance,
as reparation of break of the contract:

- an amount equal to your deposit of the complete cost of the stay, if you cancel more than 30 days before date of arrival,
- an equal amount on the whole of the stay, if you cancel less than 31 days before date of arrival, or if you do not arrive at this date.

Conditions of cancellation camping pitches.

1 In the event of cancellation, you will be retained, or you will still owe:

The expenses of booking fee and insurance,
as reparation of break of the contract:

- an amount equal to your deposit of the complete cost of the stay, if you cancel more than 10 days before date of arrival,
- an equal amount on the whole of the stay, if you cancel less than 11 days before date of arrival, or if you do not arrive at this date.

2.4 Withdrawals

The legal dispositions related to withdrawals on on-line sales do not apply to tourist services (article L.121-20-4 from the French Code de la consommation).

For any on-line booking, customers will have no right of withdrawal.

2.5 Cancellation Insurance

We advise you to subscribe cancellation insurance. This contract offers you cancellation insurance enabling you have the paid sum back if you cancel your stay or leave earlier under certain events and circumstances (illness, accident, etc.).

Article 3 - During your stay 3.1 Arrivals and departures

In rented accommodations and camping pitches, arrivals from 16 p.m. and departures before 10 a.m. In camping pitches, arrivals from 2 p.m. and departures before 10 a.m. Free day of arrival.

3.2 Guarantee

A 260€ guarantee will be deposit on your arrival. It will be given back on your departure during the reception opening hours and after inventory of fixtures. Any damage will be invoiced and added to the price of the stay as well as the cleaning fees if the accommodation is not perfectly clean when you leave. If you cannot attend the inventory of fixtures, your guarantee will be sent back by post. (moins de 7 jours = 100€)

3.3 Departures

Any delay for giving back the key after 10 a.m. will be invoiced one extra night. Should your stay be extended, you must warn the establishment at least 48 hours before the departure date set previously.

3.4 Animals

Animals are not allowed inside the accommodations.

3.5 Policies and procedures

In accordance with the law in force, the client agrees to subscribe to the Policies and procedures, listed in the Préfecture, available at the reception desk, it will be given on demand.

Article 4 - Liability

The establishment is not liable for any damages on the holiday-maker's equipment. Holiday-makers must have subscribed civil liability insurance for their equipment (FFCC, ANWB, ADAC, etc.).

Article 5 - Applicable Law

These general conditions are subject to French law and all disputes concerning their application falls under the jurisdiction of the High Court or Tribunal de Commerce de Tarbes.